

Customer Problem Analysis

TILT & TELESCOPIC Check Sheet

Inspector's

Name: _____

| | | | |
|-------------------------|-----|-------------------|-------------|
| Customer's Name | | Registration No. | |
| | | Registration Year | / / |
| | | Frame No. | |
| Date Vehicle Brought In | / / | Odometer Reading | km Miles |

| | | |
|---------------------------------|-------------------------------|---|
| Condition of Problem Occurrence | Date of Problem Occurrence | / / |
| | How Often Does Problem occur? | <input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (times a day) |

| | | |
|----------|---|---|
| Symptoms | Manual Function does not Operate | <input type="checkbox"/> Both tilt and telescopic <input type="checkbox"/> Telescopic only <input type="checkbox"/> Telescopic only |
| | Auto Function does not operate | <input type="checkbox"/> No auto return <input type="checkbox"/> No auto return cut |
| | Return Function does not Operate | <input type="checkbox"/> Does not operate under any conditions <input type="checkbox"/> Tilt only <input type="checkbox"/> Telescopic only <input type="checkbox"/> Only with key inserted <input type="checkbox"/> Only with key not inserted <input type="checkbox"/> Only with memory & return switch 1 or 2 |
| | <input type="checkbox"/> Memory Function does not Operate | |

| | | |
|------------|--------------|--|
| Check Item | Power Seat | <input type="checkbox"/> Manual function does not operate <input type="checkbox"/> Return function does not operate |
| | Outer Mirror | <input type="checkbox"/> Manual function does not operate <input type="checkbox"/> Return function does not operate |