

CUSTOMER PROBLEM ANALYSIS CHECK SHEET

THEFT DETERRENT System Check Sheet

Inspector's

Name : _____

Customer's Name		Registration No.	
		Registration Year	/ /
		Frame No.	
Date Vehicle Brought In	/ /	Odometer Reading	Km Miles

Date of Problem Occurrence		/ /
Frequency of Problem Occurrence		<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (times/per day, month) <input type="checkbox"/> Once only
Conditions at Time of Problem Occurrence	Weather	<input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others
	Outdoor Temperature	<input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx. °F (°C))

Problem Symptom	<input type="checkbox"/> Theft deterrent system cannot be set.		
	<input type="checkbox"/> Indicator light does not flash when the theft deterrent system is set. (It stays on or does not light at all.)		
	<input type="checkbox"/> Theft deterrent system does not operate.	<input type="checkbox"/> When unlocked using the door lock knob. <input type="checkbox"/> When the engine hood is opened.	<u>Malfunction</u> <input type="checkbox"/> Horns only <input type="checkbox"/> Theft deterrent horn only <input type="checkbox"/> Headlights only <input type="checkbox"/> Taillights only <input type="checkbox"/> Starter cut only <input type="checkbox"/> Door lock operation only
	<input type="checkbox"/> System cannot be canceled once set.	<input type="checkbox"/> When door is unlocked using key or wireless door lock control system. <input type="checkbox"/> When the key is inserted in the ignition key cylinder and turned to ACC or ON position. (However, only when the system has never operated) <input type="checkbox"/> When the luggage compartment door is opened with the key.	
	<input type="checkbox"/> System cannot be canceled during warning operation.	<input type="checkbox"/> When door is unlocked using key or wireless door lock control system. <input type="checkbox"/> When the key is inserted in the ignition key cylinder and turned to ACC or On position.	
	<input type="checkbox"/> Warning operation starts when the system is set and the door or luggage compartment door is opened with the key.		
	<input type="checkbox"/> Others		