

# CUSTOMER PROBLEM ANALYSIS CHECK SHEET

## POWER SEAT Check Sheet

Inspector's  
Name : \_\_\_\_\_

Customer's Name		Registration No.	
		Registration Year	/ /
		Frame No.	
Date Vehicle Brought In	/ /	Odometer Reading	Km Miles

Condition of Problem Occurrence	Date Problem Occurrence	/ /
	How Often does Problem Occur?	<input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent ( times a day)

Symptoms	<input type="checkbox"/> Manual Function does not operate	<input type="checkbox"/> Slide <input type="checkbox"/> Front Vertical <input type="checkbox"/> Rear Vertical <input type="checkbox"/> Reclining <input type="checkbox"/> Lumbar Support
	<input type="checkbox"/> Return Function does not operate	<input type="checkbox"/> Slide <input type="checkbox"/> Front Vertical <input type="checkbox"/> Rear Vertical <input type="checkbox"/> Reclining <input type="checkbox"/> Does not operate in any conditions <input type="checkbox"/> Only with key inserted <input type="checkbox"/> Only with key not inserted <input type="checkbox"/> Only with memory & return switch 1 or 2
	<input type="checkbox"/> Memory function does not operate.	
	<input type="checkbox"/> Position return function does not stop when brake pedal is depressed.	

For "Return function does not operate" malfunctions, check the return operation of the items below.

Check Item	Tilt & Telescopic	<input type="checkbox"/> OK <input type="checkbox"/> NG
	Outer Mirror	<input type="checkbox"/> OK <input type="checkbox"/> NG